	2001-02 Actual Expenditures	2002-03 Original Budget	2002-03 12 Month Estimate	2003-04 Department Requested	2003-04 Commissioner Approved
Function: General Govern	ment				
Personnel	\$839,918	\$1,190,651	\$1,017,686	\$1,224,407	\$1,189,245
Operating	\$462,934	\$590,910	\$629,140	\$633,868	\$574,960
Capital	\$116	\$0	\$0	\$0	\$0
<b>Total Expenditures</b>	<u>\$1,302,967</u>	<u>\$1,781,561</u>	<u>\$1,646,826</u>	<u>\$1,858,275</u>	<u>\$1,764,205</u>
Revenues					
Licenses & Permits	\$34,686,601	\$38,039,606	\$32,266,561	\$41,693,150	\$41,693,150
Intergovernmental	\$190,579	\$140,000	\$40,000	\$3,072,031	\$3,072,031
Miscellaneous Income	\$1,852,434	\$1,430,000	\$1,555,522	\$1,375,000	\$1,375,000
Other Revenue	\$3,820	\$6,285,445	\$0	\$5,000,000	\$10,985,181
<b>Total Revenue</b>	<u>\$36,733,435</u>	<u>\$45,895,051</u>	<u>\$33,874,132</u>	<u>\$51,140,181</u>	<u>\$57,125,362</u>
Net Expenditures	(\$35,430,468)	(\$44,113,490)	(\$32,227,306)	(\$49,281,906)	(\$55,361,157)
FTE's	15.530	22.530	22.530	23.530	22.000

Performance Indicators	FY 2002 Actual	FY 2003 Budget	FY 2003 Estimate	FY 2004 Projected
Workload Measures	Actual	Duuget	LStimate	Trojecteu
Number of payroll checks processed	12,997	13,000	8,992	400
Number of direct deposits processed	36,460	36,500	40,651	49,500
Number of accounts payable checks processed	32,100	33,000	32,100	32,421
Number of purchase orders issued	1,160	1,700	1,160	1,700
Number of formal bid completed	30	35	38	45
Number of informal bids completed	60	60	60	75
Number of service contracts issued	602	600	630	700
Efficiency Measures				
Timely and accurate processing of payroll	99%	98%	99%	99%
Timely and accurate processing of accounts payable	98.3%	97%	99%	99%
Timely and accurate processing of purchase orders	N/A	N/A	93%	96%
Timely and accurate processing of cash receipts	98.4%	97%	98.48%	98.5%
<b>Effectiveness Measures</b>				
Completion date of Annual Audit	Oct 31	Oct 31	Oct 31	Oct 31
Reduction in management letter comments	37.5%	10%	10%	10%
Certificate of Achievement in Financial Reporting	Y	Y	Y	Y